

## Customer Advisory on Terminal Handling Charge/Terminal Loading/Unloading Charges at Jebel Ali

Dear Sirs,

In compliance with the directives of Dubai Maritime Authority [DMA], w.e.f. **1 November 2023**, the line will not collect from the consignee/shipper the Terminal Handling Charges [THC] and Truck Loading/Unloading Charges (TLUC) including hazardous surcharge and special equipment charges, if applicable, payable for import and export containers through **Jebel Ali** port.

These charges will be invoiced directly to the shipper/consignee by Dubai Trade. Payments should be made solely through the Dubai Trade Single Window platform as Delivery Orders can be issued only after receipt of Dubai Trade.

Digital Delivery Orders shall be issued through the Dubai Trade Platform.

This will be applicable as follows:

For **Imports** – Containers discharged from all Vessels Arriving on or after 1 Nov 2023

For **Exports** – Containers loaded on all Vessels Departing on or after 1 Nov 2023

There is no change for any other UAE ports and the current dispensation will continue.

If the customers or consignees need any clarifications, please contact Arun Mathew <u>arunmathew@cordelialine.com</u> or Sree Lekshmi <u>sreelekshmi@cordelialine.com</u>.

## Team Cordelia



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